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Due to your ongoing and/or recent medical history, the providers at Family Practice Associates would like to enroll you in a new service called “**Care Management**” to better help us care for you. This program allows for our staff to put additional time and resources into your care here at FPA. Most insurance companies recognize the value of such care programs and consider this a covered benefit for patients, such as yourself, whom qualify.

What does this mean to you?

- You will have access to our providers 24/7 which includes an on-call provider after hours.
- Access to our Care Specialist (in person or over the phone) to address all your concerns, answer any questions you may have, and monitor your care.
- Setting goals that are personalized to you. Discussion on how to achieve your goals and working closely with our Care Specialist with support you may need. We will track goals together and assist you in feeling your best.
- Assistance with referrals or other activities to coordinate your care within FPA or with other offices.
- Assuring that if you are ever in the emergency room or hospital you receive follow up care right away.
- Our Care Specialist will assist you in any other services you need.

Family Practice Associates will bill your insurance for these care services but no more than once per month. We will not bill them when there is less than 20 minutes per month of non-face-to-face services provided. There may be a co-pay charge from your insurance company for this service.

If you have any questions, please call our Care Specialist at 303-673-9090.